

CORE FITNESS RESERVATIONS - FREQUENTLY ASKED QUESTIONS

- **What areas are available and what times?**

- Times:
 - Monday-Saturday: 10:00am-8:45pm
 - Sunday 12pm-5:45pm

BEGINS TUESDAY, MARCH 30th

- **How many people can participate?** It depends on the area or activity.

- Basketball: Up to 6 players per hoop. Competitive contact games (1 v 1, 2 v 2, 3 v 3) are allowed in the GYM but masks must be worn at all times.
- Volleyball: Max of 12 players (max of 6 per side). No masks are required due to non-contact competition.
- Pickleball: Singles or doubles (max of 4 per court).
- Table Tennis & Air Hockey: Singles only (max of 2 per table).
- Turf: Up to 6 people per area. Competitive contact games (1 v 1, 2 v 2, 3 v 3) are allowed in the TURF but masks must be worn at all times.

- **How do I make a reservation?** Reservations for the GYM, Turf, Table Tennis and Air Hockey can be made during regular operating hours by calling the Welcome Desk at 575-393-2673 ext. 2.

- **How old do I have to be to make a reservation?** 13+ years old. Any age may participate in the reservation as long as Facility Rules are followed. The person making the reservation must be in attendance.

- **How much is a reservation?** There is no fee to place a reservation. Regular access fees still apply either by membership or day/week/month pass.

- **How early can I place a reservation?** As early as 48 hours in advance up to the time of reservation.

- **Do I have to make a reservation before I come play?** Although reservations are preferred and will guarantee open availability, walk-ins are welcome if areas are available.

- **How long can my reservation be?** All reservations are for 1 hour and start/end on the hour.

- **Can I reserve multiple hours or locations per day?** No. When placing a reservation, the max allowed per group is 1 hour per day. This is to allow the community as much opportunity to recreate as possible.

- **Can I keep playing after my reservation if no one is scheduled?** Yes, but you will need to check with the GYM staff or Welcome Desk first to ensure that the next hour is available.

- **If I reserve one area and want to do something else before my time is up, can I move to a different area?** No, unless you make another reservation. In order to comply with the Public Health Order and to maintain control of the facility, you must make a reservation to participate and are not able to freely move from one area to the next..

- **If I'm late to my reservation, do I get a full hour still?** No. All reservations start and end on the hour. If you are late, you will only receive the remainder of the hour and will be asked to promptly exit the area at the end of the hour. If you are more than 10 minutes late, your reservation will be assumed abandoned and will be made available to walk-ins.

- **If I'm a parent, do I have to stay and watch my kids during the reservation?** Regular Facility Rules apply. Children 12 years of age and younger must be accompanied by an adult at all times. Children 13+ years may be in the building unaccompanied. There will be limited seating available.

- **Can I bring more people to play than what is listed?** No. Due to social distancing guidelines, the restrictions that have been set will be strictly enforced. No exceptions.

- **Do I have to wear a mask?**

- Masks are required for close-contact or competitive play (1 v 1, 2 v 2, 3 v 3) games in the GYM or TURF.
- Masks are not required for non-competitive play such shooting hoops, HORSE, or games of catch.

- **Why isn't the Foosball Table available?**

- Due to the proximity of each player's face, Foosball will remain unavailable to encourage social distancing.

- **Why is the last hour of the day only 45 minutes?** To properly sanitize and clean the area prior to the facility closing.

- **Do you have equipment available or do I need to bring my own?** We highly encourage you to bring your own equipment, but equipment will be available for check-out. Collateral will be required. Acceptable forms of collateral are a Driver's License, current School ID, Keys, or CORE Membership Card.