

CORE FITNESS RESERVATIONS - FREQUENTLY ASKED QUESTIONS

- **What areas are available and what times?**

- Times:
 - Monday-Thursday: 10:00am-5:00pm
 - Friday & Saturday: 10:00am-6:45pm
 - Sunday 12pm-5:45pm

BEGINS MONDAY, JANUARY 18TH

Can begin taking reservations

starting Saturday, January 16th

- **How many people can participate?** It depends on the area or activity.

- Basketball: 2 people per hoop. Non-contact games only (shooting around, Knockout, HORSE). Competitive contact games are not allowed at this time.
- Volleyball: Max of 8 players (max of 4 per side).
- Pickleball: Singles or doubles (max of 4 per court).
- Table Tennis & Air Hockey: Singles only (max of 2 per table).

- **How do I make a reservation?** Reservations for the GYM, Table Tennis and Air Hockey can be made during regular operating hours by calling the Welcome Desk at 575-393-2673 ext. 2.

- **How old do I have to be to make a reservation?** 13+ years old. Any age may participate in the reservation as long as Facility Rules are followed. The person making the reservation must be in attendance.

- **How much is a reservation?** There is no fee to place a reservation. Regular access fees still apply either by membership or day/week/month pass.

- **How early can I place a reservation?** As early as 48 hours in advance up to the time of reservation.

- **Do I have to make a reservation before I come play?** Although reservations are preferred and will guarantee open availability, walk-ins are welcome if areas are available.

- **How long can my reservation be?** All reservations are for 1 hour and start/end on the hour.

- **Can I reserve multiple hours or locations per day?** No. When placing a reservation, the max allowed per group is 1 hour per day. This is to allow the community as much opportunity to recreate as possible.

- **Can I keep playing after my reservation if no one is scheduled?** Yes, but you will need to check with the GYM staff or Welcome Desk first to ensure that the next hour is available.

- **If I reserve one area and want to do something else before my time is up, can I move to a different area?** No, unless you make another reservation. In order to comply with the Public Health Order and to maintain control of the facility, you must make a reservation to participate and are not able to freely move from one area to the next.

- **Does my reservation guarantee admittance?** No. The CORE's maximum occupancy (75) will take precedence over any reservation. If you arrive at or before your scheduled reservation and the CORE is at max occupancy, you will have to wait in line until patrons exit the building. There is no "line jumping" just because you have a reservation.

- **If I'm late to my reservation, do I get a full hour still?** No. All reservations start and end on the hour. If you are late, you will only receive the remainder of the hour and will be asked to promptly exit the area at the end of the hour. If you are more than 10 minutes late, your reservation will be assumed abandoned and will be made available to walk-ins.

- **If I'm a parent, do I have to stay and watch my kids during the reservation?** Regular Facility Rules apply. Children 12 years of age and younger must be accompanied by an adult at all times. Children 13+ years may be in the building unaccompanied. There will be limited seating available.

- **Can I bring more people to play than what is listed?** No. Due to social distancing guidelines, the restrictions that have been set will be strictly enforced. No exceptions.

- **Why isn't the TURF available?**

- In efforts to control the overall capacity (75) for the facility, we must limit availability as to not hurt existing programs or amenities. We hope that as our capacity is able to increase based on the Public Health Order, so will our offerings.
- Majority of sports played in the TURF are "team" sports which require more people to participate.
- kidFIT will have exclusive use of the TURF to facilitate their activities.

- **Why isn't the Foosball Table available?**

- Due to the proximity of each player's face, Foosball will remain unavailable to encourage social distancing.

- **I want to use the GYM in the evenings. Why are those times not available?**

- Monday thru Thursday reservations end at 5:00pm. Friday, Saturday and Sunday evenings are available until close.
- In efforts to control the overall capacity (75) for the facility, we must limit availability as to not hurt existing programs or amenities such as Group Fitness classes and the High School Swim and Dive team practices.

- **Why is the last hour of the day only 45 minutes?** To properly sanitize and clean the area prior to the facility closing.

- **Do you have equipment available or do I need to bring my own?** We highly encourage you to bring your own equipment, but equipment will be available for check-out. Collateral will be required. Acceptable forms of collateral are a Driver's License, current School ID, Keys, or CORE Membership Card.